

Our Mission

The mission of The INN Between is to end the tragic history of more than 50 vulnerable people dying on the streets of our community annually by providing a supportive and safe haven for people who have nowhere else to go during a medical crisis.

What is a Hospice?

hospice (*noun*): A home providing care for the sick, especially the terminally ill. The philosophy of hospice is to treat the whole person by providing support for the patient's emotional, social, and spiritual needs, not just the medical symptoms.

Is The INN Between a Homeless Shelter?

The INN Between is not a homeless shelter. Homeless shelters accept walk-up clients who are seeking emergency shelter on a night-to-night basis. The INN Between is a medical respite facility, meaning it provides temporary housing to individuals who are too ill to be on the streets but not ill enough to be in the hospital. Unlike shelters, The INN Between requires a medical referral for each potential client, and we schedule a projected length of stay, assign a 24/7 bed, and provide access to medical care along with intensive case management and comprehensive emotional and social support.

The INN Between supports our shelter system by providing an end of life placement for terminally ill individuals or a temporary placement for medically frail individuals

Homelessness in Utah

As part of a HUD requirement, a [Point in Time Count](#) is done each January to count the number of homeless individuals in our community. The following results indicate that homelessness is not decreasing:

- 2016: 2,807
- 2017: 2,865
- 2018: 2,876

Zoning and Licensing

For Salt Lake zoning purposes, The INN Between is two things: a 25-bed Assisted Living Facility, Large, and a 25-bed Eleemosynary Facility, Large.

The State of Utah recognizes The INN Between as a medical respite facility not a homeless shelter; however, it includes medical respite in its definition of homeless shelter for funding purposes. This does not affect the zoning definition of The INN Between.

The State of Utah Department of Health licenses The INN Between's 25 Assisted Living Facility Type II beds. Our Eleemosynary beds are not required to be licensed by the State.

Our Outcomes

The INN Between opened in August 2015. Our outcomes through February 2019 are:

- 195 clients served.
- 60 clients have experienced the end of life with dignity.
- 92% of clients have been reconnected with their family/
- 3 clients who were on the brink of death rebounded and went on successfully transition to community based housing and employment.
- 7 clients have exited our program into stable housing, preventing a return to homelessness.

Awards and Recognitions

- 2017, KUED Channel 7 released [Homeless at the End](#), a one-hour documentary about The INN Between and the realities of facing death on the streets.
- 2018, Department of Workforce Services Housing & Community Development, **Leadership Award, Matilda Lindgren**
- 2018, Utah Housing Matters, **Agency of the Year Award**
- 2017, Utah Nonprofits Association, **Emerging Non-profit Leader, Kim Correa**
- 2017, Women Educators, **Organization Activism Award**
- 2016, Salt Lake City Human Rights Commission, **Human Rights Community Organization Award**
- 2016, Utah Housing Coalition, **Agency of the Year Award**
- 2015-16, Utah Chapter of the Society of Social Work Leadership in Health Care, **Agency of the Year Award**

Admission Process

Most of our referrals come from hospitals, Volunteers of America's Street Outreach Team, Fourth Street Clinic, The Road Home and the Salt Lake City Police Department's Community Connection Center. In rare instances, an individual will self-refer; however in all cases, we require a referral from a medical provider and a history and physical to assess the client's appropriateness for our program. We do not accept walk in traffic.

Who We Serve

Homeless adults who:

- are terminally ill,
- are too ill to be on the streets but not ill enough to be in the hospital,
- require stable housing in order to initiate cancer treatment or other intensive medical treatments,
- require stabilization before they can undergo life-saving surgery,
- need to recuperate post-surgery,
- require assistance with activities of daily living (dressing, eating, bathing, toileting, taking medications, etc.),
- are dependent on insulin, oxygen or dialysis.

Who We Do Not Serve

Our goal is to give every human the opportunity to experience the end of life with dignity; however, we lack the resources to serve individuals who:

- are under the age of 18,
- have advanced Alzheimer's Disease or other forms of dementia,
- have a violent criminal history,
- refuse to agree to our house rules prior to admission,
- do not comply with our house rules after admission.

Volunteerism

Volunteers help in many ways, from regular weekly shifts to one-time projects.

In 2018, 1,010 Volunteers gave 7,791 hours of service.

Visit our website at www.tibhospice.org/volunteer to learn more or to sign up.

Founded: December 3, 2014 as a 501(c)(3) nonprofit corporation.

Annual Operating Budget (to operate 50 beds)

\$1,912,700

Foundations & Corporations 22%

Individuals 4%

Government Grants 50%

United Way 2%

Program Related Income 11%

Fundraising Events 3%

In-kind goods & services 8%

Safety & Security measures

- 24-hour video surveillance and monitoring.
- 24-hour staffing with 2 live-in house managers, 24/7 CNA, and 1 evening floor manager.
- 10:00 pm curfew.
- Secured building access.
- All guests must sign in.

Frequently Asked Questions

- **How many residents live at The INN Between?** On average, 32 per night.
- **Number of Staff?** 20 on our payroll and 5 to 10 through staffing agencies. Staff is present 24/7/365.
- **What is the daily cost per bed to operate The INN Between?** \$150.
- **Has crime risen in the neighborhood since The INN Between arrived?** According to Salt Lake City Police Detective David King, crime is down in the neighborhood and continues to trend downward.
- **Are there medical staff at The INN Between?** In compliance with State Department of Health regulations, The INN Between employs a full-time Nurse Supervisor and has Certified Nurse Aides on staff 24/7/365.
- **Does The INN Between drug test its clients?** Yes, The INN Between is a sober-living drug-free facility.
- **Does The INN Between do background checks of its clients?** Our philosophy is to “wipe the slate clean” to give every human an opportunity to die safely housed with access to hospice care; however, we may screen out individuals who have a violent criminal history.
- **Are there registered sex offenders living at The INN Between?** Yes, and they are required to comply with all state and local laws and meet with their case managers as required by law. In addition, they receive frequent visits by the Police Department to support their compliance.
- **Does The INN Between plan to expand?** We do not plan to ever operate more than 50 beds on any given night. However, we have requested a reasonable accommodation from Salt Lake City for additional Eleemosynary beds in order to balance out our two programs, because our Assisted Living program typically does not have more than 10 clients on any given night while our Eleemosynary Program is usually at its 25-bed capacity limit.
- **Will The INN Between be affected by Salt Lake City’s proposed Congregate Care Facility Zoning Text Amendment?** No. The INN Between is grandfathered in and will remain an Eleemosynary Facility even if zoning laws change. Other Eleemosynary Facilities, like Ronald McDonald House, will also be grandfathered in.
- **Who do I contact if I have a complaint or concern?** Please contact Matilda Lindgren: matilda@tibhospice.org or 801-828-8992 (mobile).
- **How can I engage with The INN Between?** Please volunteer or attend our Neighborhood Advisory Council meetings, held quarterly in April July, October and January on the second Tuesday of the month, from 6:30 pm to 7:30 pm, at The INN Between, 1216 East 1300 South.
- **Is The INN Between reducing my property values?** A [Home Sales Per Quarter Report](#) from Tyler Parrish at Windermere Real Estate showed that within a two-block area around The INN Between, home sale prices are trending upward.